













# What is Sensory Evaluation ?

A science that measures the responses of people to products using **sight**, **sound**, **smell**, **taste and texture**.



- In other words, it involves more than "taste"
- In fact, while the receptors are unique (vision, taste, odor), their stimulation yields interactive effects.

Think about a feast for the eyes.





- Human sensitivities vary greatly
- One third of us are bitterness blind....
- Even winemakers have "blind spots"
- So, N=1 blending is too risky
- Start by coding, and randomizing samples.
- And don't give away too much information....

Using formal sensory techniques For every day winemaking decisions

- Code using two-digit numbers.....*NOT* ...A,B, C....F
- Randomize, so *every* wine gets a fresh nose and taste buds
- Use basic discrimination tests for:
  - ✓ Fining trials
  - ✓ Blend trials
  - ✓ Evaluating wine additions, acid series etc.
- Recommend DUO-TRIO, NOT Triangle test



- BLIND, always blind!
- **CODED,** not letters
- **RANDOMIZED**, with different order for each person
- RATE liking using numerical or worded scale, do not RANK (1<sup>st</sup>, 2<sup>nd</sup>)
  - Recommend Overall Liking "Dislike Extremely" (=1) to "Like Extremely" (=9)
  - Can run stats easily using Excel
- Experts will not agree: Is it "added complexity" or subtle "V.A."?!
- Expect "house palate" issues....



# Do winemakers understand what consumers REALLY want?

- Are decisions on wine style/ blending made by a few "expert" individuals?
- Do decisions reflective of wants and needs of consumer? How do they know?
- Are there "blind spots" in the experts' sensory acuity? Bitterness?
   Sourness?
- Does wine portfolio cover breadth of "sensory space" desired by consumers?
- How can you determine gaps and overlaps?

### **Expert Taster vs. Consumer Panel**

#### **Traditional Methods**

Expert tasters- winemaker, might not
be user or liker of category being
tested. N ≥ 1, typically

**Blind? Coded? Randomized?** NO, not always

Wine quality evaluations are notoriously "subjective" and vague.

Ranking for preference often used

House palate is often a major issue

#### **Consumer Panel**

**Target and opportunity target** consumer N=100+

**Correct experimental design**, all samples coded & presentation order balanced

Acceptance **rating** on 9-point hedonic scale can be statistically analyzed

NEVER use ranking!

**No "house palate".** Nor influence of brand knowledge

So, it's not surprising that experts and consumers may not agree!

#### So, do consumers agree with wine critics? Correlations between Consumer and Wine Critic Data

NO relationship between wine critic ratings and consumer liking.



Overall Acceptance (mean)



# An enthusiastic wine connoisseur who maintains a cellar, is wine knowledgeable, and a seeker of luxury goods?



# Or.... Is your Target Consumer....

... Rather more broadly defined?

Consumers are different; they look different and their attitudes and perceptions are different....







# A Few Facts About Consumers

- Consumers do not agree about what they like
- Their sensory skills are not equal.
- Consumers are more sensitive to products they typically use
- Consumers can easily express a preference; however, justifying that preference leads to complications.

How do we measure consumer perception?

By gathering **quantitative** information on wine attributes and consumer preferences:

- 1. Using **"Quantitative Descriptive Analysis"**, QDA, a screened panel of 10 12 people describe and quantify wine attributes
- 2. Collecting preference data from target consumers (N=100+)
- **3. Mapping product similarities and differences**, and relating these to **consumer preferences**.

# Quantitative Descriptive Analysis Methodology

Tragon QDA<sup>®</sup> is a research method that measures product sensory characteristics , using a trained panel .

- 25 to 30 subjects recruited for screening tests
- 12 to 14 selected
- Language development sessions
- **Objective**, not subjective language
- Typically 25 to 50 sensory terms are used
- Each product rated **four times**; sufficient for statistical analysis.

#### **Descriptive Profiles of Commercial Chardonnays**



#### Principle Component Analysis (PCA) of QDA Data Identifies similarities and differences



#### Overall Acceptance of Commercial Chardonnays Target Consumers- N=150



#### Total Population data may mislead...



#### Cluster Analysis reveals strong likes and dislikes....



#### Two almost opposite Preference Segments exist...



The True Power of Descriptive Analysis-Discovering the "Whys" of Liking



Descriptive Analysis-Blending Wines to Maximise Consumer Appeal



# Smart use of Sensory has benefits-Even for smaller wineries...

- Scientific, reproducible evaluations at every stage of winemaking
- **Smart decisions** during blending, no more N=1 opinions
- Style guidance for winemakers, useful additional tool
- Directly targeting the competition
- Creating new innovative styles
- Generates high likelihood of **REPEAT PURCHASE**
- Yes, this **MOVES CASES!**

![](_page_30_Figure_0.jpeg)

Sensory Impacts of Alcohol What's really being investigated?

Higher ripeness leads to higher alcohol.

Sensory effects of ripeness in REDS:

- Pyrazines / vegetative notes diminish after veraision
- Ripe berry fruit increases, moving to prune/ raisin tones in over-ripe fruit.
- Sourness, bitterness decrease
- Wines with ZERO Residual Sugar may appear "sweet"

![](_page_31_Picture_7.jpeg)

SO research on alcohol concentration ALONE can be very enlightening...

# Impact of ethanol on bitterness over time in a white wine

Influence of Ethanol on Bitterness (1500 mg Tannin, pH 3.6)

![](_page_32_Figure_2.jpeg)

Fischer, Noble , Boulton, Food Qual. & Pref., 1994

#### Effect of Alcohol on Wine Sensory Properties Evidence from research publications shows:

### Higher alcohol *increases*:

- Visual viscosity called the Marangoni effect (Gugliotti & Todd, 2004).
- Mouthfeel viscosity, sometimes...

# It can also:

- Increase sweetness
- Decrease sourness
- Decrease fruitiness
- Add a "metallic" character
- Add a "hotness" or burning sensation
- Increase bitterness and astringency

#### Wine Characteristics over Time 2011 Pinot Noir at **15.3 % alcohol**

![](_page_34_Figure_1.jpeg)

dominance rate [%]

![](_page_35_Figure_0.jpeg)

Sensory Impacts of Alcohol Friend or Foe?

Higher alcohol indicates ripeness level

LOWEST Balance between under-ripe, just ripe, fully-physiologically ripe, to over-ripe

- High Pyrazines /vegetative notes = FOE
- Green tannins and high bitterness= FOE
- High sourness= FOE?

HIGHEST

![](_page_36_Picture_6.jpeg)

- Berry fruit increases, as vegetables decrease = FRIEND
- Tannins soften, and sourness, bitterness decrease = FRIEND
- Varietal character shines= FRIEND
- Prune/ raisin tones in over-ripe fruit= FOE
- Wine tastes hot and extracted = FOE
- Wine gets flabby, acidity far too low = FOE?

![](_page_37_Picture_0.jpeg)